



Questions and clarifications

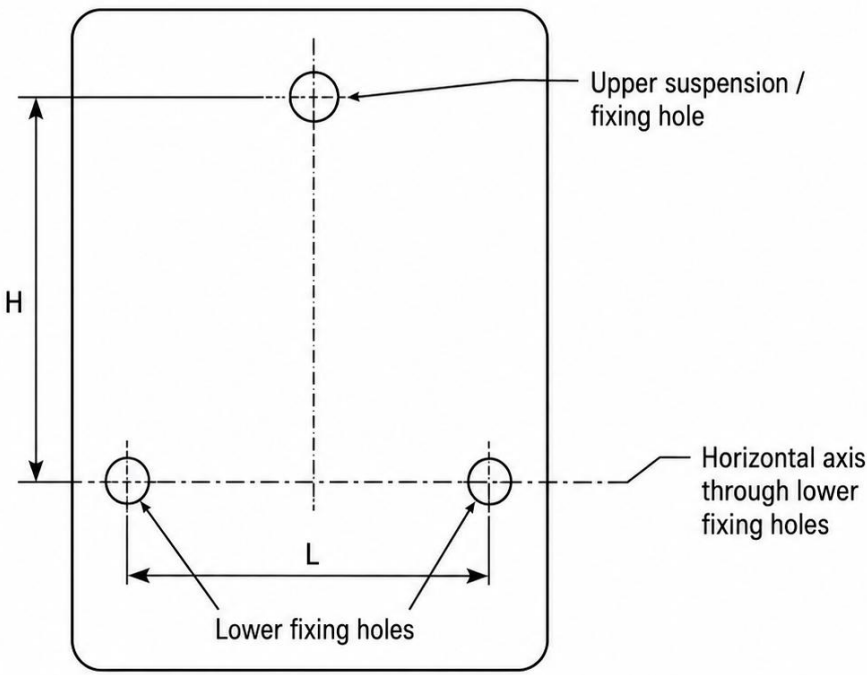
ITB26/03280 — Supply of 65,000 PRIME 1.4 Smart Electricity Meters and 495 PRIME 1.4 Data Concentrators

Negotiation ID in Quantum: UNDP-MDA-01053

Below is a summary of the questions submitted via the Quantum supplier portal following the publication of Amendment No. 1 on 13 August 2026, along with the corresponding clarifications provided.

#	Clarification request (from bidders)	UNDP response
1	Please clarify whether the liquidated damages of 2.5% per week of delay shall be calculated on the total Contract value or on the value of the delayed goods. Let's assume, for example, that the total contract value is 1,000,000 \$ and the delayed goods value is 10,000 \$ Would the 2.5% penalty per week be applied to 1,000,000 \$ or to 10,000 \$? In the first case, the value of the penalty would be 25.000 \$, even higher than the value of the delayed goods.	As stipulated in Section 3: Data Sheet, Article 55 – Liquidated Damages, liquidated damages will be imposed at 2.5% of the Contract price per week of delay, up to a maximum of 10% of the Contract value, after which UNDP may terminate the Contract. Accordingly, the 2.5% liquidated damages are calculated on the total Contract price, rather than on the value of the delayed goods.
2	Please clarify what you consider as "staff involved" in the form D: Bidder Declaration "No. of staff involved in similar supply contracts".	For completing Form D, the Bidder should indicate the number of personnel within its organization who have relevant experience in the implementation of supply contracts of a similar nature and complexity. This may include, as applicable, personnel engaged in contract/project management, technical activities, logistics and delivery, installation/integration, and after-sales or technical support. The information is requested to demonstrate the Bidder's available human resource capacity and experience in performing similar supply contracts.
3	We kindly request clarification regarding the following items in Form H: - Incoterms charges, including transportation/delivery costs – First Delivery/Batch - Incoterms charges, including transportation/delivery costs – Second Delivery/Batch Could you please confirm whether, for each of the above lines, we are required to provide only the total amount related to the respective delivery/batch? Furthermore, for the purpose of calculating these costs, should we assume that the total contractual quantity is	For each of the two lines in Form H, the Bidder shall indicate the total Incoterms charges, including transportation/delivery costs, applicable to the respective delivery/batch. For LOT 1, the solicitation requires delivery of at least 50% of the total quantity within 90 calendar days from Contract signature, with the full contract quantity (100%) to be delivered within 180 calendar days. Accordingly, an exact 50%/50% split is not mandatory. The Bidder should calculate and indicate the transportation/delivery costs for each batch based on its proposed delivery schedule, provided that the minimum delivery requirements stipulated in the

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	equally split (50% / 50%) between the first and second delivery batches?	solicitation are met. If Bidder proposes a 50%/50% delivery schedule, the respective costs should be calculated on that basis.
4	In form F regarding Annual Turnover for the last 3 years can we report the data in the EUR currency instead of USD as reported on the table? If not, could you please share the exchange rate that we need to use?	The Bidder may report the Annual Turnover figures for the last three (3) years in EUR, as reflected in its financial statements. For evaluation purposes, UNDP will convert the reported turnover amounts into USD using the UN Operational Rate of Exchange (UNORE) applicable on the bid submission deadline.
5	Please confirm that the relevant obligations on assignment are bilateral and UNDP cannot assign the contract without Contractor prior written consent.	The provisions governing assignment shall apply as stipulated in the UNDP General Terms and Conditions for Contracts, which form an integral part of the solicitation and any resulting Contract. The rights and obligations of the parties in relation to assignment shall therefore be governed by the applicable provisions of the UNDP General Terms and Conditions for Contracts. No modification or additional restriction to those provisions is introduced under this solicitation.
6	Please specify the frequency at which UNDP intends to notify the Supplier of defective Smart Meters and Data Concentrators, whether daily, weekly, monthly, or annually. Furthermore, please confirm whether the 30-calendar-day replacement deadline shall apply separately to each notification or to a periodically consolidated list of defective units.	UNDP does not prescribe a fixed daily, weekly, monthly or annual frequency for notification of defective Smart Meters or Data Concentrators. Defective units may be notified as they are identified, either individually or in consolidated batches. The thirty (30) calendar-day replacement period shall apply separately to each written notification and shall start from the date of its receipt by the Supplier. Where several defective units are included in one consolidated notification, the same 30-calendar-day period shall apply to all units listed in that notification.
7	From Annex 1.1 - Technical Specifications_LOT 1, SM-46 : To avoid misunderstanding, please share a drawing to illustrate the fixing dimension requirement	The fixing dimensions under SM-46 shall be understood as follows: L = horizontal center-to-center distance between the two lower fixing holes. H = vertical center-to-center distance between the upper suspension/fixing hole and the horizontal axis passing through the centers of the two lower fixing holes. The applicable reference dimensions remain: • Single-phase meter: L = 80–120 mm; H = 120–150 mm. • Three-phase meter: L = 150 ± 10 mm; H = 200 ± 20 mm. An illustrative, non-scale drawing is provided for clarification. The numerical requirements of SM-46 shall prevail. Integrated adjustable fixing arrangements, slotted holes or a standard mounting bracket supplied with the meter remain acceptable.

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	Illustrative fixing dimensions (SM-46)  Reference dimensions: Single-phase meter: L = 80–120 mm; H = 120–150 mm Three-phase meter: L = 150 ± 10 mm; H = 200 ± 20 mm	
8	Please confirm the number of working days planned for the execution of the Site Acceptance Test (SAT) and for the provision of integration support.	UNDP anticipates a maximum of five (5) working days of active Supplier support for the initial SAT and integration activities, covering both representative transformer-station sites (one per DSO) in total. The detailed schedule and sequence of activities will be agreed in the SAT/integration plan with the Beneficiaries, the awarded equipment suppliers and the permanent HES/MDM provider. Any additional testing or support required to remedy a non-conformity attributable to the Supplier or the supplied equipment shall be provided without additional cost and shall not be counted against this five-day allowance. Delays attributable to UNDP, the Beneficiaries, the HES/MDM provider or another contracted party shall result in an appropriate rescheduling of the affected activities.
9	Please clarify whether the 90-calendar day delivery period for Lots 1 and 2 shall start from the date of issuance of the Purchase Order following contract signature or directly from the date of contract signature?	As per Section 5: Schedule of Requirements (Part D – Delivery Requirements) of the ITB, the 90-calendar-day delivery period (and the 180-day period for full delivery under Lot 1) is calculated from the date of Contract signature, not from the date of issuance of a Purchase Order.

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10	Please confirm whether a bid with minor technical gaps or deviations would be accepted if the bidder commits to resolving them before the first meter delivery.	A bid must be substantially responsive to the minimum technical specifications set out in Section 5 (Annex 1.1 and Annex 1.2) at the time of submission. In accordance with Section 2, Articles 38 and 42, a bid that deviates from these minimum requirements is not considered substantially compliant and will not be evaluated further; such deviations cannot be cured after bid submission. Therefore, a commitment to resolve technical gaps or deviations after bid submission, including before the first meter delivery, cannot in itself be accepted as a basis for making a non-compliant bid substantially compliant. The only exception foreseen under this ITB, which recognizes that certain deviations or gaps may exist at the time of bid submission, is the project-specific adaptation mechanism explicitly built into the Data Sheet and Section 5: the technical compliance/gap matrix against the Moldova Reference Smart Meter Data Model, together with the supplier's self-declaration of a binding adaptation commitment. This applies specifically to Moldova data-model/OBIS/event/security mappings and related firmware/configuration adaptations, which are to be completed before FAT, and to final DSO/HES-MDM-specific parameters, to be completed before or during SAT. Core product requirements – including PRIME 1.4 certification, metrology, electrical and functional performance, mandatory hardware/interfaces, and basic cybersecurity capabilities – are expected to be inherent characteristics of the offered product at bid submission and are not eligible to be deferred to a later stage. Any deviation identified in a bid will be assessed individually by UNDP to determine whether it constitutes a material deviation in accordance with Article 42 of Section 2: Instructions to Bidders. Non-material deviations or omissions that do not affect the substance, scope, quality or performance of the offered goods may be addressed in accordance with Article 43, provided that the bid is otherwise substantially responsive and that doing so would not prejudice other bidders.
11	Considering the numerous changes introduced in the technical specifications compared to the initial requirements, and the consequent modifications required in the solution design, production, and validation processes, we kindly request that the first delivery milestone be scheduled six (6) months after	The recent amendments to the technical specifications primarily clarify interoperability, configuration, mechanical compatibility, and FAT/SAT requirements, rather than introduce a fundamentally new product design. On this basis, UNDP does not consider a general extension of the first delivery milestone to be technically justified.

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	the Contract Signature Date. Would UNDP be willing to consider such an adjustment to the delivery schedule?	The delivery schedule set out in Section 5 of the ITB therefore remains unchanged: at least 50% of the total quantity within 90 calendar days from Contract signature, and 100% within 180 calendar days from Contract signature.
12	Please confirm whether it is acceptable to submit samples with certain deviations and commit to aligning them with the tender requirements by the time of the first delivery.	Samples submitted for evaluation must represent the offered production-grade equipment and demonstrate compliance with the mandatory core requirements applicable at sample-testing stage. The only deviations that may remain open at sample stage are the project-specific adaptations explicitly foreseen under this ITB – namely those to be completed before FAT, as identified in the technical compliance/gap matrix and covered by the supplier's binding adaptation commitment. UNDP does not accept that sample deviations from the mandatory core requirements be corrected at a later stage. Samples presenting such deviations will be assessed as non-compliant. Any deviation identified during sample evaluation will be assessed individually to determine whether it constitutes a material deviation, in accordance with the applicable evaluation requirements.